



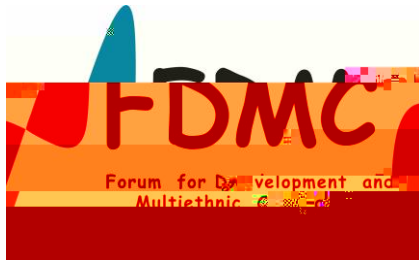
Prolonged displacement since 1999 within unresolved politically driven Kosovo crises, continue delaying process of voluntary return and reintegration on non-majority displaced communities in the region and within Kosovo, while affecting delivery of services, adequate housing solutions and contributing towards decrease



choice. While number of returnees is still low (191 returnees in 2019⁷), greater commitments are necessary and essential from the local and central level authorities in order to further contribute to effective implementation of the access to fundamental rights of displaced persons.

In order to support protection of the human rights of the most vulnerable and our target group in this case IDPs living in the Collective Shelters and private accommodation, it is of utmost important to deliver further support in ongoing health and sanitary crises as well ensuring fundamental freedoms while paving path and preparatory work for the COVID-19 post recovery period including enhancement of the self-reliance and sustainable livelihoods. Restoring people's sense of belonging while in isolation is one of UNHCR and FDMC proprieties in daily work with the people of concern.

IDPs, especially those in Collective Shelters should enjoys equal measure the same rights and freedoms under the domestic and international law but good governance need to be strengthened by preventing



FDMC is using available channels of digital communication to ensure that the one with the special needs and with no access to digital channels are not left behind. Using on-line platforms is continues effort to deepen and secure communication with IDPs. Using this method FDMC attempts to reducing further social distance and encouraging communication between the IDPs beneficiaries while enhancing exchange of views.

- (i) Joint inter-agency response with active participation of displaced persons and in partnerships with nontraditional actors shall be intensified.
- (ii) The government should convey proactive role and to increase two-way communication with displaced persons ensuring the key partners are available and responsive to intervene.
- (iii) Continuous display of political commitment and responsibility sharing among relevant institutional representatives to support durable solutions and improve IDPs quality of life.
- (iv) Global awareness should be translated into to local level more effectively through the