Case No.

UNITED NATIONS DISPUTE TRIBUNAL

Introduction

1. The Applicant served as a Contract Management Officer at the United Nations Interim Force in Lebanon ("UNIFIL") at the FS-6 level.

expressing issues with her FRO.4

7. On 24 June 2020, the Applicant filed a complaint to the Assistant Secretary-General, Office of Human Resources ("ASG/OHR"), alleging harassment and abuse of authority against her FRO. The ASG/OHR referred the matter to the Office of Internal Oversight Services ("OIOS") for investigation as an ST/SGB/2019/8 complaint.⁵

- 8. On 24 August 2020, the OIOS referred the Applicant's case to the Mission for resolution.⁶
- 9. From May through December 2019 there were mediation efforts⁷, which, nevertheless, brought no results, while the Applicant's grievance was being forwarded from one office to another. ⁸
- 10. By letter dated 12 March 2021, the Head of Mission-Force Commander ("HoM/FC") wrote to the Applicant informing her that in consultation with the Regional Conduct and Discipline Section ("RCDS"), it was determined that the matter involved an unsatisfactory conduct on the part of the Applicant's FRO and contained issues that could best be addressed through performance management. The HoM/FC decided to take administrative action pursuant to ST/AI/2017/1 (Unsatisfactory conduct, investigations and the disciplinary process) that included asking the UNIFIL Chief Supply Chain Management to resume efforts to informally resolve the matter and ensure that both parties fully understand the operational expectations within the Section. The HoM/FC informed the Applicant that he considered that the matter was closed.
- 11. The Applicant did not challenge the outcome of her 24 June 2020 complaint

⁴ Application, annex 2, para. 5 (UNDT chronology of events 05.09.22).

⁵ *Ibid.*, at annexes 1(a) and 1(b); reply, page 3, para. 9.

⁶ Reply, page 3, para. 10.

⁷ Annex 2 UNDT (chronology of events 05.09.22), paras 7-10.

⁸ Application, annex 10 (email sent to DMS on 12.12.2019), Annex 2 "chronology of events".

⁹ Reply, annex R/2, para 3 and application, annex 11.

¹⁰ *Ibid.*, at annex R/2, para. 4 and application, annex 11.

¹¹ *Ibid.*, at annex R/2, para. 7.

members be addressed by way of administrative action. 17

18. Despite the OIC-RCDS's recommendation, the DMS requested UNOMS to resolve the conflict by mediation.¹⁸ In December 2021 and January 2022, a Senior UNOMS Conflict Resolution Officer in Vienna carried out mediation sessions with the

CIVONS Conflict Resolution Officer in Vicinia carried out inediation sessions with the

parties who refused to sign a mediation agreement.¹⁹

19. On 28 January 2022, UNOMS recommended to the Force Commander "to

separate the two staff members from the supervisor and supervis[ee] relationship".²⁰

20. By email dated 3 February 2022, the Applicant wrote to her FRO and to the

Chief of Supply Chain Management, alleging that her FRO shouted at her in the

presence of other colleagues during a meeting and complaining that the harassment

was affecting her health.²¹

21. According to the Respondent, UNIFIL Human Resources Section ("HRS")

presented to the DMS two options on 11 February 2022: (i) reassignment of one party;

or (ii) reassignment of both parties.²² On 13 April and 10 May 2022, the DMS, the

CHRO, and the Chief, Supply Chain held meetings to discuss the two options presented

by UNIFIL HRS. They supported the option to reassign both staff members from the

Contract Management Unit to different sections within UNIFIL.²³

22. On 27 April 2022, the Applicant requested management evaluation of the

implied failure to enact measures to ensure a harmonious work environment and the

prevent prohibited conduct such as harassment, discrimination, and abuse of authority

by her FRO.²⁴ Her complaint was that since the 12 March 2021 response from the

HoM/FC setting out the course of action to address her concerns, the course of action

culminated in a recommendation from the Ombudsman "to separate the two staff

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¹⁷ Reply, annex R/4.

members from the supervisor and supervis[ee] relationship", which was not implemented. One of the remedies sought by the Applicant was that the recommended

separation of herself and her FRO be implemented. ²⁵

23. The DMS met separately with the Applicant and her FRO on 13 May 2022 and

advised them of the proposed reassignments.²⁶

24. On 2 June 2022, the HoM/FC notified the Applicant and her FRO of their

reassignments to other sections.²⁷

25. The MEU replied on 6 June 2022 noting that the UNIFIL Administration had

already advised the Applicant of her lateral reassignment, and, as such, that her request

for a management evaluation was moot.²⁸

26. On 1 July 2022, the Applicant was reassigned to the UNIFIL Procurement Unit.

The same day, the Applicant's FRO was reassigned to the position of Chief, Contingent

Owned Equipment at the P-4 level.²⁹

27. The Applicant challenged the reassignment in a separate case No:

UNDT/NBI/2022/108.

Considerations

28. The Respondent case is that the application should be dismissed as not

receivable due to the failure by the Applicant to identify a specific administrative

decision to be challenged in clear and precise terms, alternatively – that the Applicant

did not request a timely management evaluation.

29. The Tribunal finds that the Applicant filed two formal complaints, alleging

workplace harassment by her supervisor. The complaint dated 23 May 2019 and

repeated in a memorandum of 24 June 2020 ("first complaint") resulted in a decision

²⁵ *Ibid.*, at Section VII, page 5, para. 3 (2nd para 3).

²⁶ Reply, page 5, para. 20.

²⁷ *Ibid*, at page 5, para. 21. Reply, annex R/5.

²⁸ Application section VII, page 5, para 4. Reply, annex R/5.

²⁹ Reply, page 5, paras. 23 and 24.

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sufficiently identified the implied decision and that there is no basis to claim the

untimeliness of the application.

33. So interpreted, however, the application is not receivable for the reasons stated

in the management evaluation, namely, that the principal claim against administrative

inaction has become moot following the reassignments of both the Applicant and her

supervisor. The reassignment decision has created an essentially different factual and

legal outcome of the Applicant's complaint under ST/SGB/2019/8, it has been

submitted for a timely management evaluation and timely appealed. Whereas the

Applicant also claimed compensation for moral damages, she may request this remedy

in the case No. UNDT/NBI/2022/108, of which she was informed during the case

management discussion. The present proceedings, however, have lost their raison

d'etre.

JUDGMENT

34. The application is dismissed as not receivable.

35. Documents submitted in the present case are admitted into evidence in case

No. UNDT/NBI/2022/108.

(Signed)

Judge Agnieszka Klonowiecka-Milart

Dated this 24th day of March 2023

Entered in the Register on this 24th day of March 2023

(Signed)

Eric Muli, Legal Officer, for,

Abena Kwakye-Berko, Registrar, Nairobi