PROVISION FOR POST PROJECT EVALUATIONS FOR THE UNITED NATIONS DEMOCRACY FUND Contract NO.PD:C0110/10

Acknowledgements

The evaluators would like to thank everyone who took the time to provide their expertise and insight on the issues of gender equality and the Muslim Family Law in Malaysia.

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outspoken advocate for Muslim's women's rights, and of a religious edit (fatwa) issued against them labeling them as "deviants." This affected the receptiveness of some policy makers and limited attendance at some events especially by some governing officials and members of the ruling party. This is turn directly affected the effectiveness and impact of the project. At this point it is hard to know if SIS would have been more effective had it followed its original plan, but given the other implementation issues noted in the report, the outcomes would have likely remained the same.

The **effectiveness** of the different trainings and events is hard to judge as limited performance data was collected. Most of the women participants interviewed had a difficult time differentiating between the legal awareness workshops, the 'advanced' Echo workshop and the TOT trainings, even though SIS was able to clearly articulate the purpose for each to the evaluators. The most useful aspect seemed to be the question and answer time in the legal awareness workshops where the women could ask questions specific to their own divorce or custody cases. At the same time, effectiveness was affected by the lack of consistent follow up with most participants, the one-size-fits all training approach in workshops that mixed women with vastly different training needs, and the limited focus on advocacy. SIS intended for the Echo and TOT workshops to develop the advocacy elements, but these actions were held so late in the project that this has yet to morph into an advocacy effort.

Effectiveness and efficiency were also affected by the SIS conception of the project as an extension of its regular activities, with the funding allowing them to increase their scale, resurrect the Coalition of Muslim Women's Rights (GAHWI) that it had created earlier to lead the advocacy movement, and to hold a long awaited national convention for GAHWI to showcase the MFL problems. Synergies between regular programming and project activities are essential, but not enough focus on a project and its specific purpose and objectives, can lose its developmental nature, making it little more than a donor-funded activity check list. In addition, only two half-time staff and some administrative time were planned for within the budget. This is insufficient for an efficient implementation of a development project of this magnitude; especially when the grantee did all of the activities itself and all with face to face methods. This limited the amount of time and effort that could be spent on each component. which is evident in the level of results. SIS came in on budget, but needed to find other donor funding to fill in some of the gaps.

The **impact** of the project is difficult to assess without performance data beyond the output level. The overall situation today remains largely the same as when the project started. However, if the project had not occurred, it is likely that the space to discuss Muslim women's rights would have closed further as the SIS activities kept these issues in the public arena. It also seems likely that this project provided a safe space for women to discuss their problems and to find strength in collective voice. It also likely increased the awareness of some participants that some religious edicts are open to interpretation and that women have rights under Islam. This and the information provided on the court system would have empowered some of the participants, especially the grassroots single women and mothers. The project also gave some of the women's groups, pro-reform media and interested Members of Parliament (MPs) the language and justifications they could use to support MFL reform when that issue arose.

SIS is continuing to work for legal reform and to promote women's rights under Islamic law. If the GAHWI network can congeal into its own entity and become more active, this will also help to sustain the effort and increase grassroots support for MFL reform. There was UNDEFvalue added as it allow (adlue)-57(ad(3.(adlue)-54JET3t3E52 1284 457o-58(w)1T1 ETBas)-56(i)5(t)6()-5

SIS would have received the level of funding needed to undertake this programme from another donor.

(iii) Conclusions

The project addressed an important issue that was needed within the context especially for Muslim women who find their rights more restricted than other Malaysians due to its dual legal system. The grantee was the right organization to support for a project that addressed Islam and women's rights. SIS was knowledgeable and experienced in the sector and appears to be the only women-led organization working on this issue.

The project attempted to effect change from the bottom up, but more activities at that level were needed to generate the desired outcomes. One-off workshops are not enough to create the type of momentum and broad based support needed to create a surge in public voice for law reform. In addition, the advocacy elements were underdeveloped.

The legal awareness training was useful for single women, particularly single mothers, and contained information that helped them fight for their legal rights in divorces and custody battles. But to be useful for advocacy purposes it should include information on how citizens can petition their representatives and hold them accountable.

There was logic to the sequencing of the activities in the project design, but the project itself was implemented as a series of activities and would have benefited from being delivered as more integrated and cohesive programme, with adequate follow up, needs based trainings and the use of other developmental approaches.

The project might have had more significant results than were visible to the evaluators, b sible to know as the results beyond outputs were not tracked. enda Fo milar projects in th continu uture, th valua nmer for gender right r donor programn in simil contexts. are ii lemente in a C develo provides sufficient levels of engagement with participants and policy makers for the duration

of the project.



II.	Introduction and development context		
		(i)	The project and evaluation objectives

in public voice f	ect reach beyond or reform13(f)1n2	2QBT1 0 0 1 7	7ETBT1 0 0 1	106.82 74242.	09m [i)5(n pul	b3(m)-ht)6(

Project strategy III.

(i) Project approach and strategy
With this project SIS intended to build a surge of public voices to advocate for the reform of the Muslim Family Law which had several discriminatory provisions added in 2005. Although corrective amendments were



(ii) Logical framework

4 two-day workshops 4 two-day workshops					
4 two-day workshops 4 two-day workshops	Increased awareness of rights among women at the grassroots levels				
	4 two-day workshops				

IV. Evaluation findings

(i) Relevan The project objectives were dire	ce ectly relevant to	

national convention, intended in the design to be held in Year 1, to the end of Year 2. This was as a result of UNDEF questions about the timing for some activities, such as the national convention, which it expected to be the culmination of the project instead of being held towards its start. UNDEF also asked about the holding of a training of trainers (TOT) at the end of a project instead of at the start when the persons' trained in the TOT could then be used to deliver the project's trainings. However, the TOT was still held after the national convention and at the very end of the project.

From the interviews with SIS, it appears they intended to use the national convention as an advocacy tool for the second half of the project and build on the momentum that event would create. They intended to use the resolution endorsed by the convention as a means for the grassroots women to advocate for the reform of the MFL with lawmakers. SIS also intended for the TOT participanthent

The SIS implemented the project along these lines, and as such			



was well organized, visiting different institutions and speaking with some prominent intellectuals. But he also said there was a lack of follow up after the study tour except for when they were invited by SIS to attend talks by visiting scholars from Indonesia. He wished that the SIS could have initiated discussion groups among students on university campuses as a follow-up, which to him was the most important aspect of the activity. This particular youth has his own blog with 3,000 followers and wrote articles about the trip that were published on a free speech public website, Projek Dialog, which is supported by the international NGO Article 19. Apart from articles written during and after the trip by some of the participants, there did not appear to be a sustained effort to write about the trip or the issues by the participants or by the project to follow up with them to continue the discussion or to bring them into an advocacy network. Like some of the women workshop participants, some of the study tour participants have remained in contact with each other through social media groups formed on Facebook or Whatsapp.

Some of the Indonesian contacts were also brought to Malaysia to serve as resource persons during the women's workshops under the project. According to the SIS, this was done frequently in the past as they felt the Indonesians embodied the aspect of tolerance and intellectual dialogue.

court as a result of defending the SIS publically, as well as some members from a conservative political party who were "kicked out" for the same reason.

The forum was to serve to showcase the problems with the MFL but also was intended to be used an advocacy tool with the government and policy makers, and their absence completely undercut this purpose. However, their absence also gave the attending women a renewed sense of purpose and determination, especially since they had prepared for two days before the convention to ensure a professional presentation.

The participants drafted a public letter to the officials who did not attend, telling them they had done a disservice to the Muslim women of Malaysia and how it reflected a government that did not take their issues seriously (text box). The letter was well written and heartfelt which ended with an agenda for action⁵ but it was unclear how widely publicized this letter was. It seemed to be a good advocacy tool that the groups could have used effectively to generate public support for the affected women and to build public pressure on policy makers to

development tool intended to achieve a specific outcome and instead ends up being used as a donor funded check list of institutional activities.

SIS appeared to have been understaffed during the project and used the same persons for most of its activities. No full time project manager was foreseen to be hired or seconded in the design whose only job would have been to ensure the implementation of the project and the follow up to its activities which would have provided the programmatic glue for this project between the different events held. Instead the budget foresaw two half-time SIS staff persons and some administration time. This was insufficient for an efficient implementation of a development project for this magnitude, especially when the grantee did all of the activities itself and all with face to face methods. This limited the amount of time and effort that could be spent on each component, which is evident in the level of results. The grantee appears to have operated on smaller amounts of funding before the UNDEF grant that seemed to be provided

topic was also used as the basis for the speeches in the public forum. SIS also wanted to use GAHWI in this same manner to advance the MFL reform agenda since some doors were closed to it because of its outspokenness, especially after the fatwa. However, SIS is still the driver for the GAHWI efforts, and for it to have become an efficient and effective means to

achieve the project's intended outcomes, the effort would have needed to have started at the very beginning of the project, rather than towards the end in a convention or TOT workshop. Had the SIS intention for these activities been clearer in its design, it is likely that UNDEF would not have requested that the national convention pushed back to the end of the project and perhaps more results would have been visible by the end of the project.

SIS reporting was professional although it lacked disaggregated and results-level data. SIS did have disaggregated data available when asked, and provided annexes to its reporting that included workshop reports, workshop agendas, information on problems encountered and meetings held. SIS was also able to immediately provide the breakdown of its expenditures by the programmatic line items used in the project document's budget. SIS did require a two month no-cost time extension for the grant, saying the GAWHI members wanted to hold the TOT after Christmas, and that they also wanted the time to follow up with the openings found with the state government in Sarawak. However, because the convention was anticipated to have been the second milestone event, upon which the second tranche of funding was to be released, SIS had trouble expending the required 70 percent of funding from its first tranche when the convention was pushed back. This level of expenditure is required in order to receive the next tranche of funding. SIS was supposed to receive its last tranche of funding of USD 22,500 based on the holding of the revised milestone (TOT) but in January 2016 UNDEF decided that there was not enough time left for SIS to expend the remaining amount and withheld payment of the last tranche. Thus, the total amount received by SIS from UNDEF for this project was USD 180,000.

The funding that was spent was done largely along the anticipated lines in the project budget (Figure 1). The project staff salaries accounted for 25 percent of the project's budget. The national convention used up almost 30 percent of the project funding, foETBT.wedrce(6TJr)-3[t)-4(he)3()

in the project document. ⁷ But the level of effort expended for the advocacy and public voice elements of the project needed to have been strengthened considerably for the project to have been able to make a significant contribution towards its objective of a surge in public voice demanding for law reform.
There was little to no UNDEF branding visible

project. At the same time, it needs to be asked what would have happened if the project had not been implemented. Given the context, it seems likely that the space to discuss Muslim's women's rights would have closed further without the SIS activities to help keep it open. It also seems likely that the project:

Provided a safe space for women to discuss their problems during the different activities and events. This allowed for women to hear what others had gone through and to find strength through collective voice. Some said that they did not feel so alone after meeting with the other women and hearing their issues. This also **increased the**

similar circumstances in their neighborhoods or at work. However, continuing work after the project is needed for these seeds to grow and become a movement.		
SIS did report a significant increase in the number of likes on its social media pages		

IV. Conclusions

Based on the evaluation findings, the team concludes:

- (i) The project addressed an important issue. Support for women's rights issues is important and needed within the context, especially for Muslim women who find their rights more restricted than other Malaysians due to its dual legal system. The country is moving towards more restrictive rights for these women and it is important to keep the space open for discussion and to advocate for their basic gender rights. This conclusion follows the findings on relevance, effectiveness and impact.
- (ii) The grantee was the right organization to support for a project that addressed Islam and women's rights. SIS was knowledgeable and experienced in the sector and appears to be the only women-led organization working on this issue in the country. There are other voices for reform in the country, but these are primarily male or secular. Even if being on the front lines gave it a reputation for being too outspoken, SIS actions helped keep the space open for Muslim women and for their rights issues to be able to be discussed. This conclusion follows the findings on relevance, effectiveness, impact and sustainability.
- (iii) The project attempted to effect change from the bottom up, but more activities at that level were needed to generate the desired outcomes. One-off workshops were not enough to create the type of momentum and broad based support needed to develop the objective of a surge in public voice demanding law reform. The TOT component was also not leveraged to expand the trainings and to reach more persons. This conclusion follows the findings on relevance, effectiveness, efficiency, impact and sustainability.
- (iv) The advocacy elements in the project were underdeveloped and needed to have been more aggressive to achieve the project pose 1009

especially by one labeled as a deviant by some religious authorities but who support the cause and want to help. The TOT could also be used to train members of partner NGOs in every state at the start of a project to deliver the project workshops in their areas. This would increase project reach and effectiveness. Harness the power of celebrities and use those that support the effort to provide public service announcements with your advocacy message, with religious clerics to provide the religious message, and secular notables to give the secular argument that all Malaysian women's rights should be respected and equal. Continue to leverage the social media and build an online site for persons to find information on the MFL, join the network, lobby their policy maker, register complaints and endorse legal reform. This recommendation follows conclusions (iii), (iv), (v), and (vi).

(iv)

VIII. ANNEXES

Annex 1: Evaluation questions:

Alliex I. Evaluation questions.				
DAC criterion	Evaluation Question	Related sub-questions		
Relevance	To what extent was the project, as designed and implemented, suited to context and needs at the beneficiary, local, and national levels?	Were the objectives of the project in line with the needs and priorities for democratic development, given the context? Should another project strategy have been preferred rather than the one implemented to better reflect those needs, priorities, and context? Why? Were risks appropriately identified by the projects? How appropriate are/were the strategies developed to deal with identified risks? Was the project overly risk-averse?		
Effectiveness	To what extent was the project, as implemented, able to achieve objectives and goals?	To what extent have the project's objectives been reached? To what extent was the project implemented as envisaged by the project document? If not, why not? Were the project activities adequate to make progress towards the project objectives? What has the project achieved? Where it failed to meet the outputs identified in the project document, why was this?		
Efficiency	To what extent was there a reasonable relationship between resources expended and project impacts?	Was there a reasonable relationship between project inputs and project outputs? Did institutional arrangements promote cost-effectiveness and accountability? Was the budget designed, and then implemented, in a way that enabled the project to meet its objectives?		



Annex 3: Persons Interviewed

29 May 2016			
Arrival international consultant			
	30 May 2016		
Rozana Isa	Executive Director, Sisters in Islam		
Rosezaini Mansor	Finance and Operations Manager, Sisters in Islam		
Azareena Abdul Aziz	Senior Programme Officer, Sisters in Islam		
Syarifatul Adibah	Senior Programme Officer, Sisters in Islam		
Adila Aziz	Programme Officer, Sisters in Islam		
Meera Samanther	Associations of Women's Lawyers (JAG)		
Goh Siu Lin	Associations of Women's Lawyers (JAG)		
	31 May 2016		
Aidila Razak	Journalist, Malaysiakini		
Mohammad Jimadie Shah bin Othman	Editor, Malaysiakini		
Omnas Sreenivas Ong	Honorary Secretary-General, National Council of Women's Organisation		
Suriani Kempe	Programme Manager, UNDP, Milestone Verifier		
Saira Shameem	Programme Adviser, UNFPA, Milestone Verifier		
Tengku Aira Tengku Razif	UNFPA, Milestone Verifier		
Megat Abdul Al-Hanis	Columnist for Projek Dialog		
1 June 2016			
Norazun	Member, Association of Single Mothers for Kuala Lumpur and Selangor (by phone)		
Juwairiah Kamaruddin	Member, Association of Single Mothers for Kuala Lumpur and Selangor (by phone)		

Intan Khairani binti Jemain